

# On the benefits of structured argumentation in deliberation dialogues

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# Argumentation

- ▶ **Argumentation logics**  
(semantics, structure, values/preferences, ...)
- ▶ **Argumentation dialogues**  
(persuasion, negotiation, deliberation, ...)

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# Why argue?

Agents that argue are supposed to be

- ▶ more efficient
- ▶ more effective

But are they, in practise?

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# Experimental validation

- ▶ Dialogue model *Kok et al. 2010, based on Prakken 2005*
- ▶ Generating scenarios *Kok et al. 2011*
- ▶ Running agents
- ▶ Measure the dialogues
- ▶ Analyse

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# Deliberation

- ▶ Reach decision on a course of action  
Mutual goal *enjoyDinner*
- ▶ Propose various options  
 $O_1, O_2, \dots$
- ▶ Question, argue, ...  
*why-propose(o)*  
*argue(A ⊢ p)*
- ▶ Evaluate utterances to select outcome

agent	utterance
a	I suggest we go to the pizzeria.
b	Why should we go there?
a	If we went go to the pizzeria, we could drink wine and that means we will enjoy our food.

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# Deliberation (cont.)

- ▶ Multiple agents
- ▶ Shared and personal goals
- ▶ Information dispersion
- ▶ Epistemic and practical reasoning

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# Communication language

speech act

*propose*(*o*)

*why-propose*(*o*)

*reject*(*o*)

*argue*( $A \vdash p$ )

*why*(*p*)

*skip*

attacking reply

*why-propose*(*o*)

*reject*(*o*)

*argue*( $A \vdash p$ ) where  $o \in A$

*argue*( $B \vdash p'$ ) where  $B \vdash p'$  defeats  $A \vdash p$

*why*( $p'$ ) where  $p' \in A$  and  $p \notin L_o$

*argue*( $A \vdash p$ )

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# Example dialogue

agent	statement
a	I suggest we go to the pizzeria.
b	Why should we go there?
a	If we would go to the pizzeria, we could drink wine and that means we will enjoy our food.
a	There is also a bistro.
b	I don't want to go there.
b	The pizzeria does serve tasty pizza's and having those means we will enjoy the food.
b	We can not drink wine, though.
b	And drinking wine does not mean we will enjoy the food.
a	
b	
a	

logical form
$propose(o_1)$
$why-propose(o_1)$
$argue(o_1, o_1 \xRightarrow{e^1} p_1, p_1 \xRightarrow{e^2} g_d \vdash g_d)$
$propose(o_2)$
$reject(o_2)$
$argue(o_1, o_1 \xRightarrow{e^3} p_2, p_2 \xRightarrow{e^4} g_d \vdash g_d)$
$argue(\neg p_1 \vdash \neg p_1)$
$argue(\neg e_2 \vdash \neg e_2)$
<i>skip</i>
<i>skip</i>
<i>skip</i>

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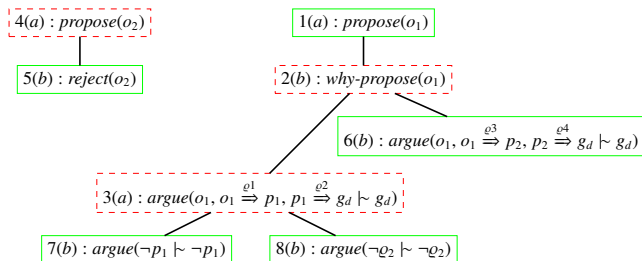
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# Dialogical structure

- ▶ Proposal trees through move targets
- ▶ A move is either *in* or *out*
- ▶ Dialogue outcome  
A proposal that is *in*



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# Generate scenarios

- ▶ Experimentation requires scenarios
- ▶ Reflect typical deliberation issues
  - Multiple agents
  - Shared and personal goals
  - Information dispersion
  - Epistemic and practical reasoning
- ▶ Generate them in a structured fashion

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# Rule chains

Given some length  $l$ , an option  $o$ , a goal  $g$  and set of beliefs  $\{p_1, \dots, p_n\}$

$$C_{g,o} = \{o \xRightarrow{\varrho^1} p_1, \dots, p_i \xRightarrow{\varrho^i} p_j, \dots, p_n \xRightarrow{\varrho^n} g\}$$

Restricted, but sufficiently complex...

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# Conflict generation

A set of possible conflicts  $\bar{C}_{g,o}$  contains for every rule  $p \stackrel{o}{\Rightarrow} q \in C_{g,o}$

- ▶ a fact  $\neg q$  (an undercutter)
- ▶ a fact  $\neg p$  (an underminer)
- ▶ a fact  $\neg q$  (a rebuttal)

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# Rule chains

For example, rule chain

$$C_{g_2, o_1} = \{o_1 \xRightarrow{\rho_1} p_5, p_5 \xRightarrow{\rho_2} p_2, p_2 \xRightarrow{\rho_3} g_2\}$$

is associated with possible conflicts

$$\bar{C}_{g_2, o_1} = \{\neg\rho_1, \neg\rho_5, \neg\rho_2, \neg\rho_3\}$$

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# Knowledge allocation

- ▶ Assign sets of goals and options
- ▶ Assign role beliefs
  - Rule chains or conflicts for the various options
- ▶ Assign personal beliefs
  - Non-role goals and appropriate rules chains
- ▶ Some beliefs are omitted

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# Generated example scenario

$O_{a_1}$	$o_1, o_2$	$G_{a_1}$	$g_d, g_1, g_2, g_4$
$O_{a_2}$	$o_1, o_2$	$G_{a_2}$	$g_d, g_1, g_2, g_3$
$O_{a_3}$	$o_2, o_3$	$G_{a_3}$	$g_d, g_3, g_4, g_2$
$B_{a_1}$	$o_1 \Rightarrow_{e1} p_5, p_5 \Rightarrow_{e2} p_2, p_2 \Rightarrow_{e3} g_2,$ $o_1 \Rightarrow_{e4} p_6, p_4 \Rightarrow_{e6} g_d,$ $o_2 \Rightarrow_{e7} p_5, p_5 \Rightarrow_{e2} p_2, p_2 \Rightarrow_{e8} g_1,$ $o_2 \Rightarrow_{e9} p_9, p_9 \Rightarrow_{e10} p_1, p_1 \Rightarrow_{e11} g_d,$ $\neg_{e17}, \neg p_3,$ $o_1 \Rightarrow_{e23} p_2, p_3 \Rightarrow_{e19} g_4$		
$B_{a_2}$	$p_5 \Rightarrow_{e2} p_2, p_2 \Rightarrow_{e3} g_2,$ $o_1 \Rightarrow_{e4} p_6, p_6 \Rightarrow_{e5} p_4, p_4 \Rightarrow_{e6} g_d,$ $o_2 \Rightarrow_{e7} p_5, p_5 \Rightarrow_{e2} p_2, p_2 \Rightarrow_{e8} g_1,$ $o_2 \Rightarrow_{e9} p_9, p_9 \Rightarrow_{e10} p_1, p_1 \Rightarrow_{e11} g_d,$ $\neg_{e17}, \neg p_7,$ $o_2 \Rightarrow_{e25} p_2, o_1 \Rightarrow_{e25} p_5$		
$B_{a_3}$	$\neg_{e4},$ $o_2 \Rightarrow_{e9} p_9, p_9 \Rightarrow_{e12} p_8, p_8 \Rightarrow_{e13} g_4,$ $o_2 \Rightarrow_{e14} p_1, p_1 \Rightarrow_{e15} p_9, p_9 \Rightarrow_{e16} g_d,$ $o_3 \Rightarrow_{e17} p_7, p_7 \Rightarrow_{e18} p_3, p_3 \Rightarrow_{e19} g_4,$ $o_3 \Rightarrow_{e17} p_7, p_7 \Rightarrow_{e21} p_8, p_8 \Rightarrow_{e22} g_d,$ $p_8 \Rightarrow_{e26} p_7, p_2 \Rightarrow_{e3} g_2$		

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# Deliberation strategies

## Strategy to make moves in a dialogue

- ▶ Evaluate known options
- ▶ Propose?
- ▶ Reject?
- ▶ Argue?

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# Internal reasoning

- ▶ Every goal has a utility  $U_a^g$
- ▶ For an option, sum the utilities of goals it promotes
  - Possible to construct an argument  $A \vdash g$  for  $o$  such that  $o \in A$ ?
- ▶ Option heuristic  $H_{d,a}^o$ 
  - build iff the sum of utilities  $> 0$
  - destroy otherwise

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# Arguing strategy

## Not yet proposed

- ▶ Propose if build

## Existing proposals

- ▶ build and currently *out*?
- ▶ destroy and currently *in*  
Find argument to play or question a move

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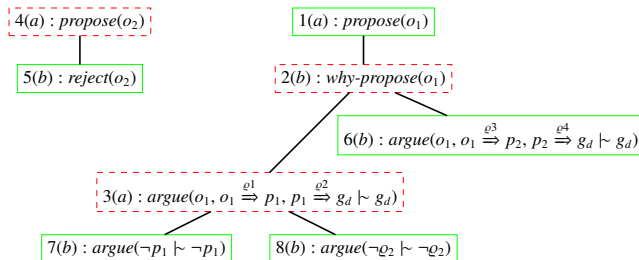
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# Example dialogue (cont.)



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# Non-arguing strategy

Not yet proposed

- ▶ Propose if build

Existing proposals

- ▶ Reject if destroy

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# Metrics

Test the performance of arguing and non-arguing strategies

- ▶ Efficiency (number of moves)

$$f_d = |d|$$

- ▶ Effectiveness (combined utility for the outcome)

$$v_d = \sum_{a \in A} \sum_{g \in G_a} U_a^g \text{ if } O_d \text{ is a justified option for } a$$

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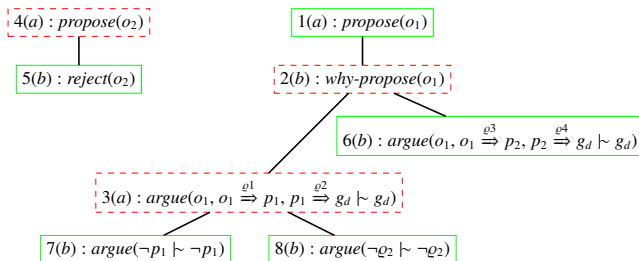
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# Example dialogue (cont.)

Given  $U_a^{o_1} = 10$   $U_b^{o_1} = 0$   
 $U_a^{o_2} = 0$   $U_b^{o_2} = 10$



$$f_d = 8$$
$$v_d = 10$$

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# Software simulation

- ▶ Java implementation of
  - Dialogue model
  - Scenario generation
  - Agent strategies
  - Metrics
- ▶ Play many dialogues. . .
- ▶ Data is analysed using R

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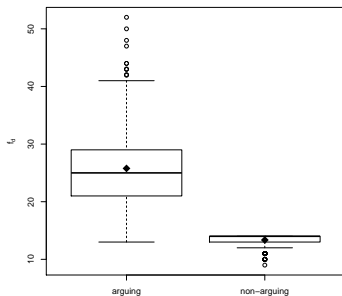
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# Dialogue efficiency



Arguing vs. non-arguing efficiency

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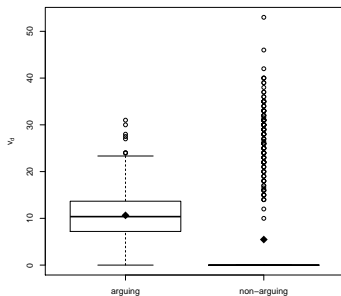
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# Dialogue effectiveness



Arguing vs. non-arguing effectiveness

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# Baseline effectiveness

Never reject? All options are in...

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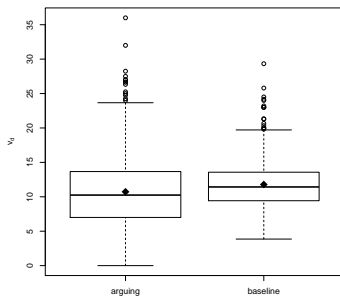
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# Baseline effectiveness

Never reject? All options are in...



Arguing vs. baseline effectiveness

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# Conclusion

- ▶ Experiments with structured argumentation
- ▶ Arguing outperforms non-arguing effectiveness
- ▶ Partly confirms Karunatilake et al. 2009, Pasquier et al. 2010, Black 2011

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# Work to do

- ▶ Improved metrics (belief concealment, relevance)
- ▶ Improved strategies (belief revision, hiding information)
- ▶ Testbed for argumentation

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# Work to do

- ▶ Improved metrics (belief concealment, relevance)
- ▶ Improved strategies (belief revision, hiding information)
- ▶ Testbed for argumentation
- ▶ Write my thesis. . .

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